



Monthly Service Provider Meeting Minutes
July 9, 2014 3:00pm
Community Foundation of Greater Memphis
1900 Union Avenue

Ryan White and Prevention Providers Present

Agency	Representative	Agency	Representative
ASCC	Bayless, Becky	MHC	Sawyer, Jackie
CAAP	Jackson, Mary / McFarland, Shelia		
CCHS	Wooten, Kristin	MMD	Hollerman, Dr. Davida
CHAD	Robbins, Dianne		
CSA	Chalmers, Kenyell / Morrow Shonda	PEAS, Inc	Cole, Ayeisha / Cook, Ayera
Crisis Center	LaBonte, Michael	PPGMR	CaPece, Elokin
		SCHD	Hill, Jan
EAFHC	Brisendine, Lisa	SHSM	Koepke, Susan
FFL	Cotton, Mia / Daugherty, Kim Brooks, Rachel	St. Jude Hospital	Knapp, Kirk
Hope House	Randall, Maria	The Church on the Sq	Davis, Kelli
LeBonheur	Wiley, Eddie	The Crisis Center	LaBonte, Michael

Others Present

Alston, Nycole – Ryan White	Overman, Steve – Ryan White	Taylor, Gloria – Ryan White
Digney, Siri – U of M	Pepper, Jennifer – Ryan White	Wade, Mardrey – Ryan White
Hobbs, Sylvia – Ryan White	Tate, Luella – Ryan White	Williams, Natakí – Ryan White
Lewis, Kenneth – Ryan White		Young, Dorcas – Ryan White

Welcome/Introductions

Jennifer Pepper welcomed everyone to the meeting and everyone participated in introductions.

Pap Study Recruitment – Siri Digney

- The University of Memphis is organizing a volunteer research study on HIV-positive women experiences with pap smears. The study involves one-on-one interviews. All participants will receive a \$10 Kroger gift card. For more information and qualifications call (901) 678-1689 or email PaperSmearStudy@gmail.com.

STRMU Overview and Update – Kim Daugherty

- Kim gave an overview of STRMU (Short-term Rent, Mortgage and Utility Assistance Program). For more information call Friends For Life at (901) 272-0855 or visit their website www.friendsforlifecorp.org.

HIV Hotline Update – Mike LaBonte

- Beginning in August the Memphis Crisis Center (MCC) will have a bi-lingual (Hispanic) advocate hotline to provide support and linkage to services on Wednesdays and Fridays from 7:30am – 3:30pm. Contact numbers are: Ryan White HIV Care Line (1-877-448-5669) or MCC crisis-line (901) 274-7477. Crisis situations are also available (24/7) at 1-888-628-9454.

Part A Program Update – Jennifer Pepper/Dorcas Young

- **Update from HRSA Site Visit to Grantee**

HRSA addressed the following:

- 1) COLLABORATION - *Memphis TGA needs to collaborate more with young adults between the ages of 13-14
- 2) RECONCILIATION – Providers will be required to reconcile unit costs individually (this will be included in the next contract)
- 3) MONITORING VISIT – information will be provided at a later date
- 4) PROGRAM INCOME – Providers will be required to show how third party billing and client fees are being spent into their HIV program and develop a sliding fee scale. More information will be provided at a later date.
- 5) HEALTH LITERACY - There will be a change on how Providers approach their health literacy while providing services to their clients. Providers will be provided assistance from their Provider Services Coordinator.
- 6) REALLOCATION – Dorcas suggested a need to reallocate funds much earlier (immediately after the Priorities Setting Process). If an agency has carry-over funds, the Grantee office will suggest reallocating those funds to a much needed category within a different agency's funds.

*Dorcas discussed that there is a great need for Memphis TGA to reach out to our young minority (African American males) between the ages of 13 – 34 that are living with HIV/AIDS and those that are at high risk. She asked Providers to be creative with ideas on how we can target this group. Also, the Grantee office will be submitting RFP's specifically for Outreach and EIS for young minority. Shelby County Purchasing Department will notify Prevention Care Providers when the RFP's are completed.

The FY2015 Part A Grant Application has been released and is due September 19th.

- **New Monitoring Tool for FY14 Site Visits**

A copy of the new tool will be sent to Providers by next week.

- **Quarterly Narrative Reports**

The staff will review the quarterly reports at our next team meeting and submit any feedback/questions to providers. The next quarterly report is due September 15th.

Fiscal Report – Nataki Williams

- July payments will be paid a few weeks late, because of Shelby County FY (fiscal year) end.
- Any June payment balances will be received in a few weeks, after we receive the 2nd P.O.'s for July 2014-February 2015.

H-Cap Update – Nycole Alston

- **Assessment of the Administrative Mechanism**

Part-A providers should have received (via email) survey monkey on the Assessment of the Administrative Mechanism. Please send the survey to the Grantee's office as soon as possible, because the Evaluation Committee has to include this in their report.

- **Priorities Setting and Resource Allocation Process**

H-Cap members will review and prepare for the Priorities Setting Process and Resource Allocation during the Priorities and Comprehensive Planning Committee meeting on Thursday, July 17th at the Community Resource Center (Junior League of Memphis, 3475 Central Avenue). H-Cap members will vote on the allocation of funds for each category at the H-Cap meeting on July 23rd, 4:30pm at the Central Library on Poplar.

Prevention Program Update – Jennifer Pepper

- **FY14 Site Visits, July 16 -18, 2014**

Care and Prevention site visits will begin July 16th – 18th. The goal is to complete all site visits by December 31, 2014.

- **ARMSTN Prevention Meeting Planning**

ARMSTN (Arkansas, Mississippi, Tennessee Prevention Meeting) will meet in August (location, time and date will be forwarded at a later date). The goal of this meeting is to a) discuss prevention process in Arkansas and Mississippi and b) identify opportunities to collaborate with Arkansas and Mississippi. Jennifer will be asking Memphis Prevention Providers to present a presentation of their intervention processes and funding.

- **Quarterly Narrative Reports**

The Q2 report is due July 15th. Contact Jennifer, Mardrey or Kenneth to request a template of the report. Staff will review the reports and submit feedback/questions in August.

QM and Data Report – Steve Overman

- **In+Care Measures from June 1, 2014 Submission**

Core 1: HIV Viral Load Suppression - Provider 3 is low

Core 2: Prescription of Antiretroviral Therapy - Provider measures are good, Provider 4 is doing great; however there are a few providers with low percentages.

Core 3: HIV Medical Visit Frequency - Measure percentages are lower than the National Average percentages. Provider 2 is low (30% gap between Provider 4). The Grantee's office would like to see these percentages higher.

Core 4: Gap in HIV Medical Visits – These measures are where they should be (low). Provider 4 is doing great!

Steve will be researching Provider's measures that are low to see why. Also, HRSA is encouraging us to a) post data information on our Website and b) naming Providers on the reports.

- **HAB Performance Measures for Q1**

Gap Measure: Memphis RW Part A TGA 8.52%, National Average 15.41%

Medical Visit Frequency: Memphis RW Part A TGA 67.35%. National Average 67.86%

Patients Newly Enrolled in Medical Care: Memphis RW Part A TGA 50.51%, National Average 55.30%

Viral Load Suppression: Memphis RW Part A TGA 69.08%, National Average 78.49%

Announcements

- The next Quality Management meeting will be August 21st at Community Foundation, 1900 Union Avenue, 11:30am. The committee will be discussing and taking a vote on identifying providers in QM reports.
- Statewide Care and Prevention Meeting will be September 16 -18th.
- In June, Friends For Life opened new housing units for people that are critically homeless. To qualify, a person has to meet the Government guidelines for "critically homeless". Our first priority are people that a critically homeless that are living with HIV and second, people that meet the

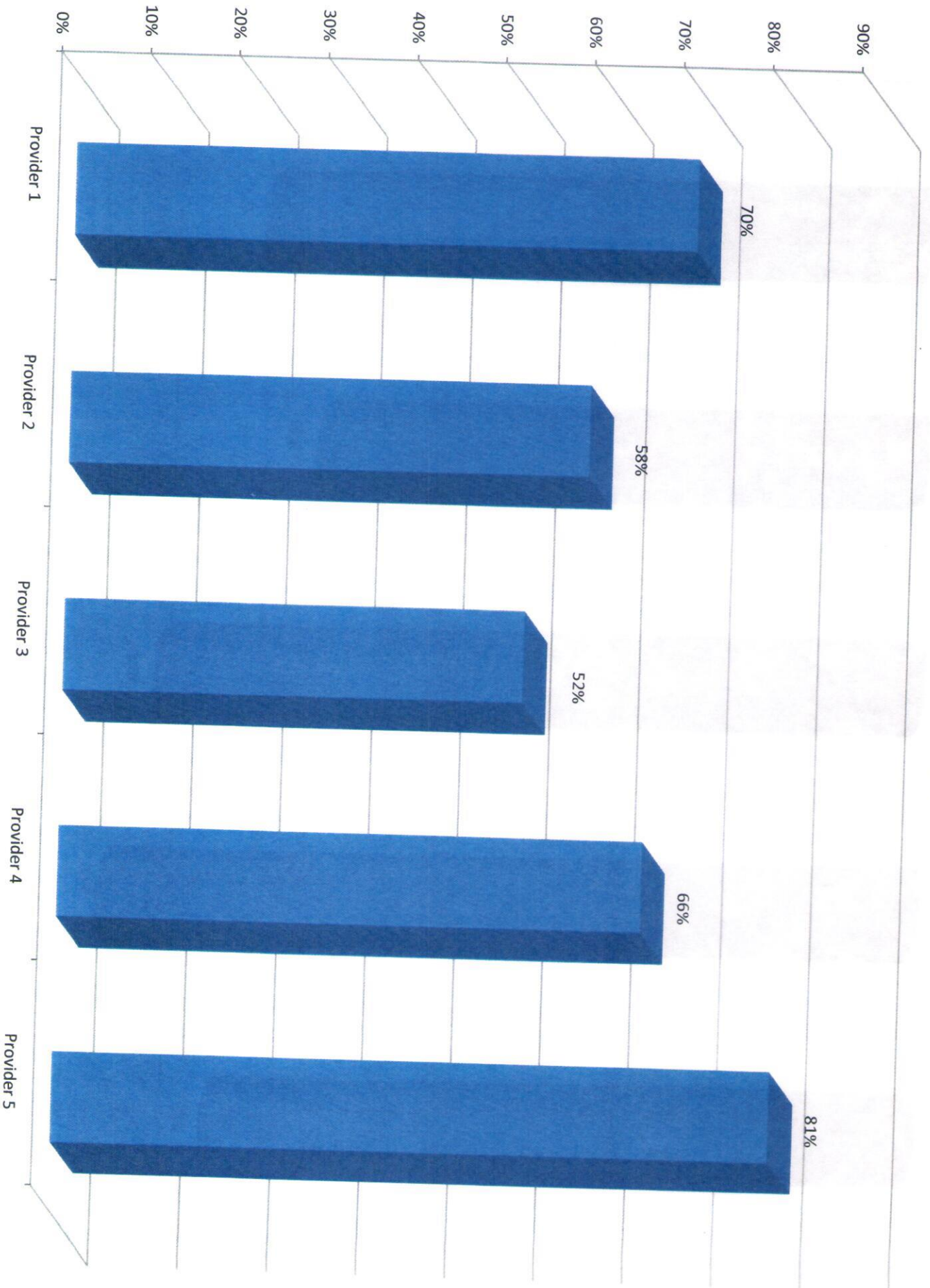
homeless definition that are at high risk. For more information, contact Friends For Life at 901.272-0855.

- Hope House has been selected to be a Pre-K 3 and 4 sites by Shelby County Schools. This program will follow the curriculum of Shelby County Schools. Children must be 3 or 4 years old by August 15th and reside in Shelby County. Transportation **will not** be provided. For more information call Maria Randall at (901) 272-2702, ext. 207 to arrange registration.

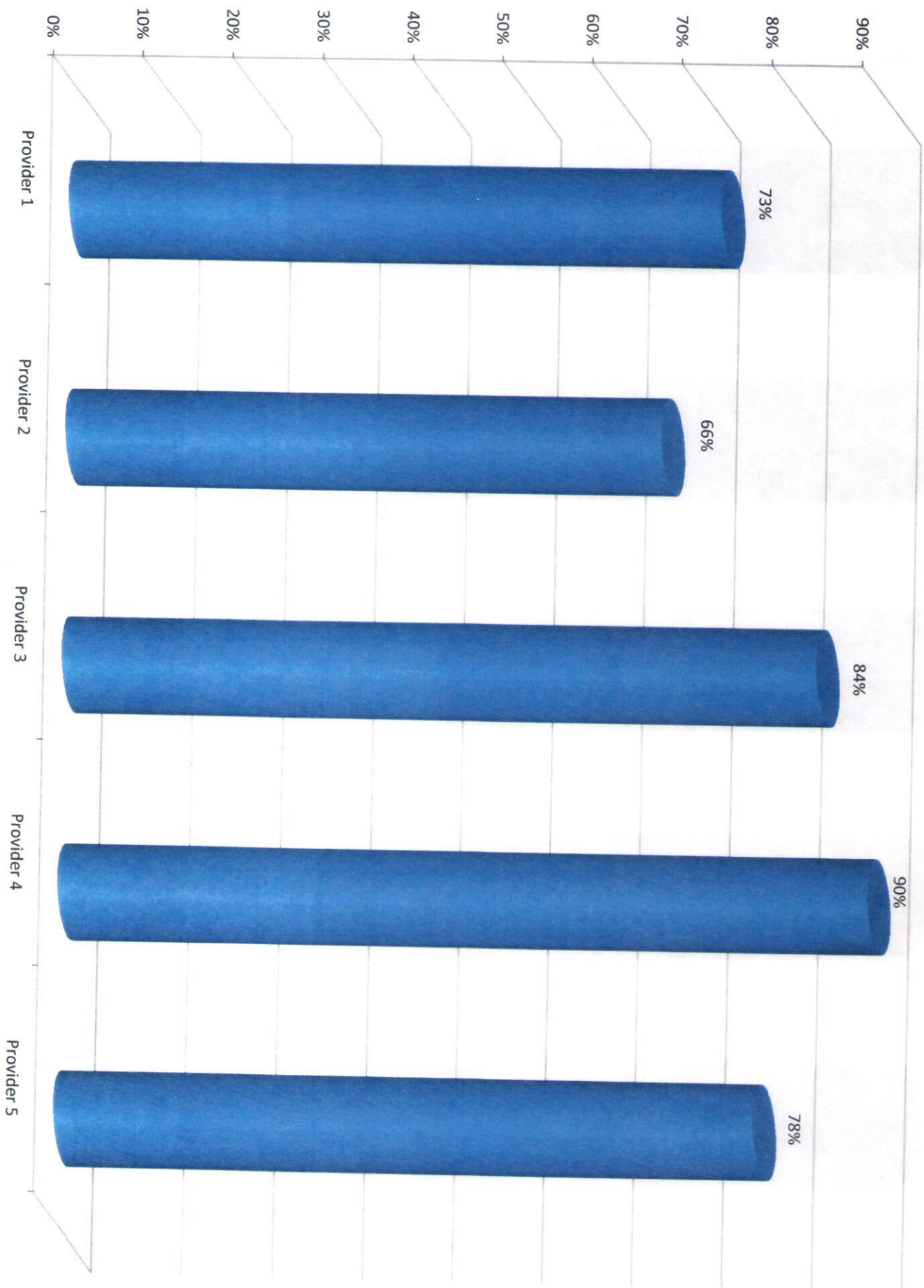
Next meeting: October 15th, Community Foundation at 2:00pm.

Adjourn

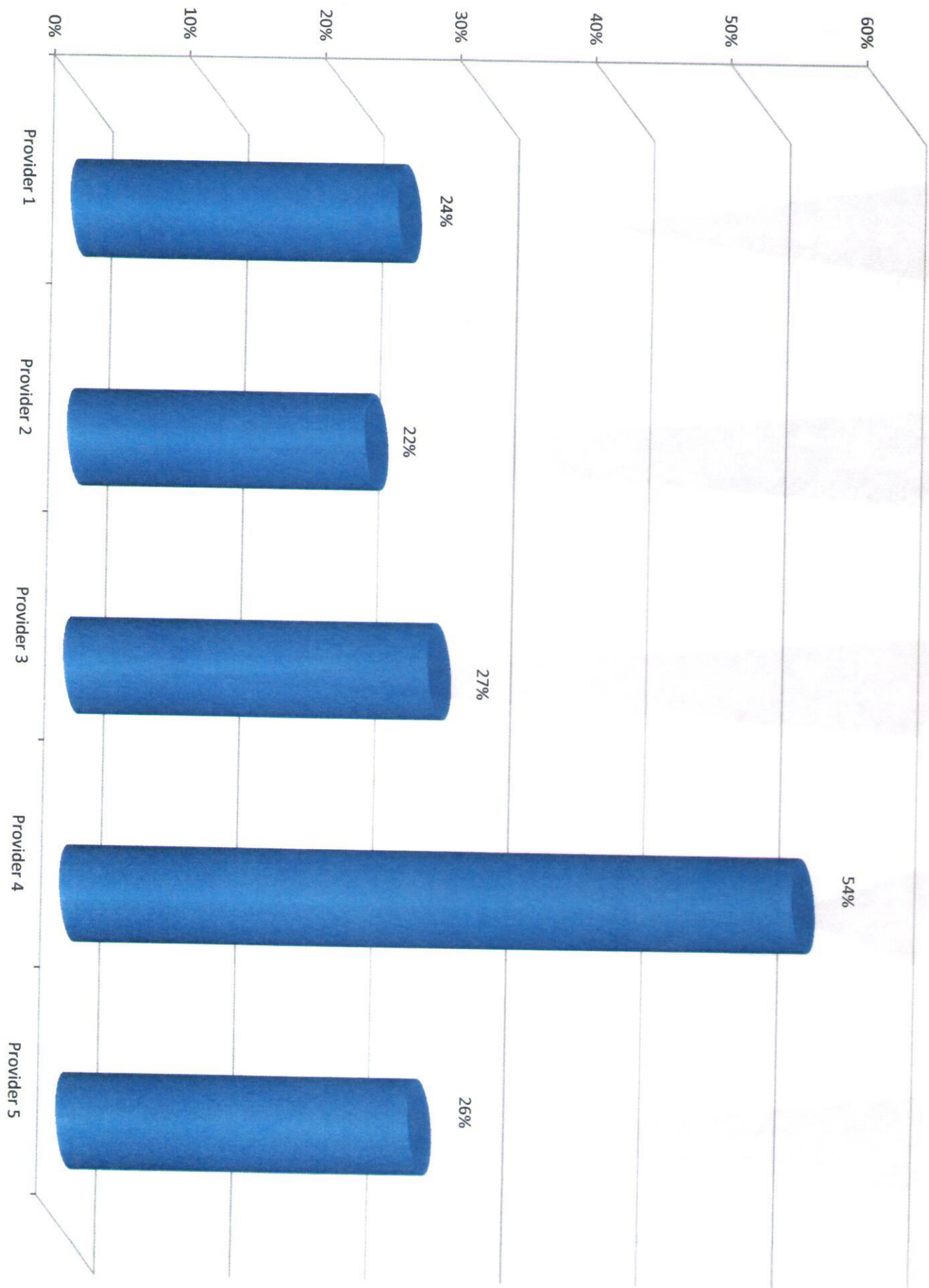
Core 1: HIV Viral Load Suppression



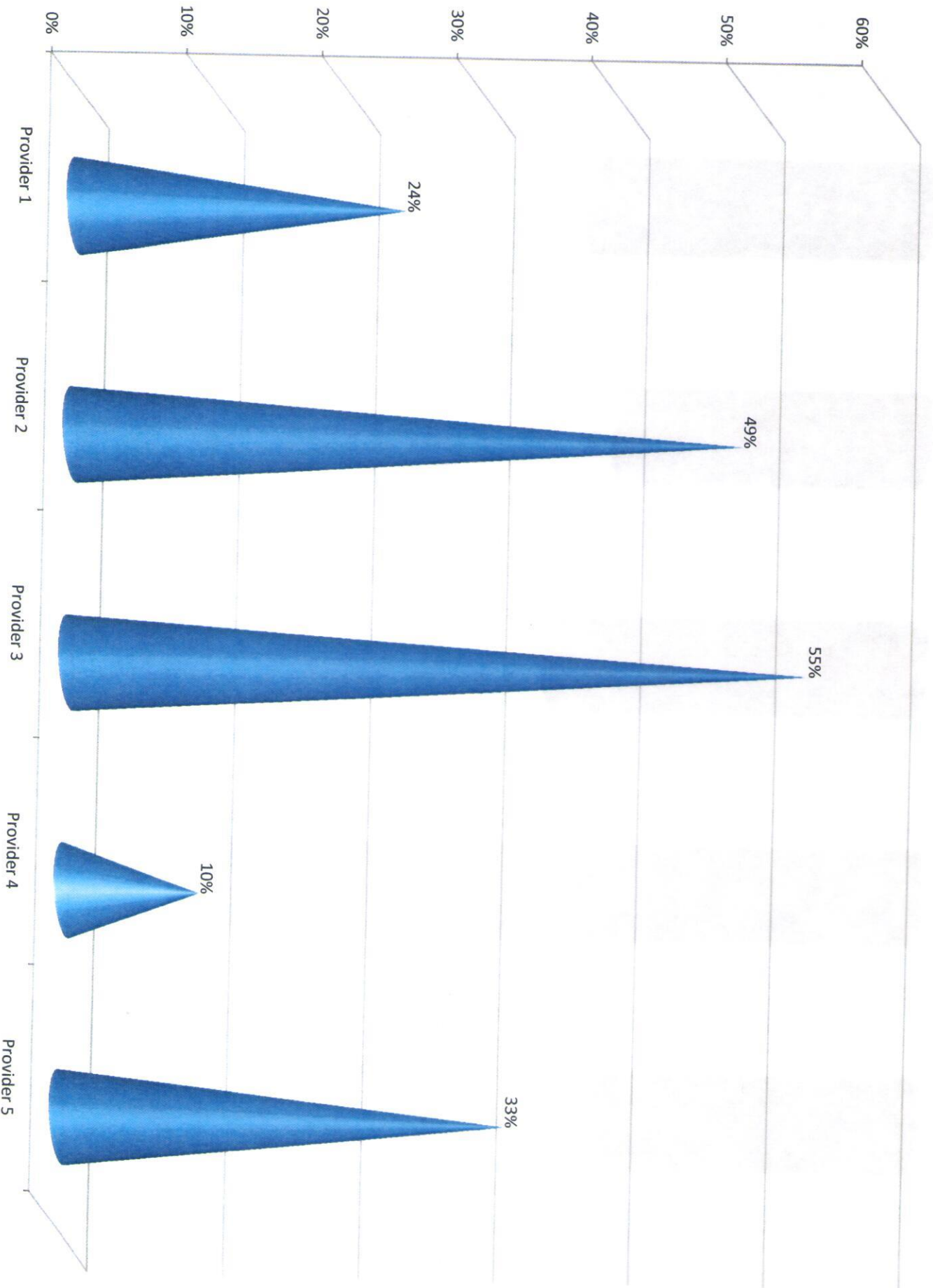
Core 02: Prescription of Antiretroviral Therapy



Core 3: HIV medical visit frequency



Core 04: Gap in HIV medical visits



Gap Measure: % of HIV patients, regardless of age, who did not have a medical visit with a provider with prescribing privileges in the last 180 days of the measurement year.

<u>Memphis RW Part A</u> <u>TGA</u>	<u>National Average</u>	<u>Top 25%</u>	<u>Top 10%</u>
8.51%	15.41%	4.53%	2.84%

Medical Visit Frequency: % of HIV pts, regardless of age, who had at least one medical visit with a provider with prescribing privileges in each 6-month period of the 24-month measurement period with a minimum of 60 days between medical visits

<u>Memphis RW Part A</u> <u>TGA</u>	<u>National Average</u>	<u>Top 25%</u>	<u>Top 10%</u>
67.35%	67.86%	87.52%	91.34%

Patients Newly Enrolled in Medical Care: % of HIV pts, regardless of age, who were newly enrolled with a medical provider with prescribing privileges who had a medical visit in each of the 4-month periods in the measurement year

<u>Memphis RW Part A</u> <u>TGA</u>	<u>National Average</u>	<u>Top 25%</u>	<u>Top 10%</u>
50.51%	55.30%	88.03%	100%

Viral Load Suppression: % of HIV pts, regardless of age, with a viral load less than 200 copies/mL at last viral load test during the measurement year

<u>Memphis RW Part A</u> <u>TGA</u>	<u>National Average</u>	<u>Top 25%</u>	<u>Top 10%</u>
69.08%	78.49%	87.42%	90.58%