



Monthly Service Provider Meeting Minutes
March 21, 2013 3:00pm
Community Foundation of Greater Memphis
1900 Union Avenue

Ryan White and Prevention Providers Present

Bridges, Tiffany – Tutwiler Clinic
Brisendine, Lisa - EAFHC
Byrd, Marvin - CSA
CaPece, Elokin - PPGMR
Chalmers, Kenyell - CSA
Davis, Kelli –The Church On The Square

Golden, Stephanie - FFL
Harrison, Tameka - SCHD
Henderson, Candace – T.M.M.D.
Knapp, Kirk – St. Jude
Koepke, Susan – Scared Heart

LaBonte, Michael – Crisis Center
Maxey, Whitney - ASCC
McDermott, Sr. Bettean- SHSM
Randall, Maria – Hope House
Robinson, Lauren - LeBonheur
Ruth, Teresa – Tutwiler Clinic

Others Present

Hardy, Kristie
Hobbs, Sylvia

Lewis, Kenneth
Montgomery, Martha

Taylor, Timkiya
Williams, Nataki

WELCOME/INTRODUCTIONS

Timkiya Taylor welcomed everyone to the meeting and everyone participated in introduction. Jerica Phillips from Just Care Family Network gave a presentation about their mission, requirements and “Wraparound” support (advocacy, family support, care and plan of care). Anyone can make a referral by calling 901 222-4500.

PROGRAM, PREVENTION AND QM UPDATE – Timkiya Taylor and Kenneth Lewis

Food Bank Standards Revisions and Transition Process

- a) The revised Food Bank Standards have been sent to providers. The revisions were made to eligibility criteria as a result in decreased funding allocations to the service category for FY 2103. Revisions were also made to ensure that clients are not receiving services at more than one agency each month. Clients receiving \$149.00 (per client and per dependant household) or more in food stamps will not be eligible for Ryan White Food Bank services.
- b) Food bag or vouchers may be provided to clients in the months of March and April without DHS benefit or denial letter. However, beginning May 1st, clients requesting food services **MUST** provide a copy of their DHS benefit or denial letter (processed within the last twelve months) to their Medical Case Manager for eligibility determination. Once a client’s eligibility for food has been confirmed, the Medical Case Manager will check the box marked “Food” on the revised Ryan White eligibility card.
- c) Clients can only access food services from **ONE** Ryan White agency each month. Ryan White program staff will monitor client’s food services in CAREWare and if a client continues receiving food services from multiply agencies their eligibility for food services will be revoked for a minimum of six months.
- d) The new standards and revised cards should be fully implemented by June 1, 2013.
- e) Medical Case managers will be responsible for including need for food services and action(s) to obtain food as part of each client’s care plan.

- f) The following Ryan White agencies provide food services: Adult Special Care, Christ Community, East Arkansas, Friends For Life and Sacred Heart. Please be mindful that there are other agencies throughout the Memphis Area, outside of the Ryan White agencies, that provide food services. Because of funding, the Grantee's office encouraged providers to continue consulting those agencies.

New Ryan White Eligibility Cards

- Revisions: Parts B and C were removed from the card; there are boxes on the eligibility card that indicate whether client is eligible for Ryan White OP medical services (uninsured), Other Core Medical services (client has medical insurance/Medicaid/Medicare but is eligible for Oral Health, MCM, Mental Health, etc.), Food, and Other Support Services. The box for Food should be checked only if client meets new eligibility criteria for Food services. Timkiya and Kenneth distributed cards to providers at the meeting.

Medical Transportation Standards Revisions

- Revisions: Bus passes will be given only for the eligible client going to an appointment (not for a caregiver) unless the client is a minor. Ryan White program staff will be closely monitoring transportation services in CAREWare to help eliminate multiply bus pass usage.

Prevention CAREWare Contracts Update

- CAREWare contracts have been set up for all prevention providers providing interventions for HIV+ clients (ARTAS, CLEAR, Healthy Relationships). Program staff will be contacting prevention providers provide training and technical assistance in using CAREWare for prevention interventions.

FISCAL UPDATE – Kristie Hardy and Nataki Williams

March Invoices for Ryan White and Prevention Services

- All February invoices have been received and providers should have received payments.
- Prevention invoices are being processed and providers should receive payment by next week.

Fiscal Training

- A Fiscal and Technical Training will be held on April 5th at Urban Child Institute, 11:30am – 4:00pm, Room #1. All providers and their fiscal staff are encouraged to attend the training. Please **RSPV** Kristie or Nataki.

PLANNING COUNCIL AND PREVENTION COMMITTEE UPDATE – Timkiya Taylor

Next meeting of The Planning Council will be March 27th, 5:30pm at the Benjamin L. Hooks Central Library, 3030 Poplar Avenue, Meeting Room B & C.

Announcements

There were no announcements.

Next meeting: April 17th, 3:00pm at Community Foundation of Greater Memphis, 1900 Union Avenue.

Adjourn