

Memphis TGA
Quality Management Committee
February 06, 2014
CHOICES

Meeting was called to order at 11:40 a.m. Quorum was established.

MEMBERS PRESENT: Sulaiman Aizezi, Lisa Brisendine, Karen Connolly, Kenneth Lewis, Nancy Liebke, Maria Sutton, Jennifer Pepper, Mardrey Wade, Melissa Wright, Dorcas Young

MEMBERS ABSENT: Nycole Alston, Jackie Anderson, Nicole Becton-Odum, Tiffany Bridges, Amanda Chandler, Donna Freeman, Dr. Aditya Gaur, Tonnette Henderson, Dottie Jones, Venus Jordan, Kenneth Robinson, Christine Sinnock, Robert Wilkins

OTHERS PRESENT: Sylvia Hobbs

I. WELCOME AND INTRODUCTIONS

Jennifer Pepper welcomed everyone to the meeting and everyone participated in introductions.

II. REVIEW MINUTES FROM 11/07/2013 QM COMMITTEE MEETING

Minutes approved after corrections were made. Forward all corrections to Jennifer Pepper.

III. UPDATE ON PART A GRANTEE STAFFING – DORCAS YOUNG

The Data Analyst will begin on March 17th.

The Grantee's office should receive the final Grant Award around May. Approved contracts should be mailed to providers within a couple of weeks.

IV. UPDATE ON PART B QM ACTIVITIES - MARIA SUTTON

Maria stated that they are currently working on the QM plan which will begin April 1st. The TN Department of Health HIV/STD Statewide meeting will be March 4th – 6th and QM meeting March 4th, 3:00 – 5:00 pm in Nashville, TN.

Anyone that would like to serve on the committee can contact Maria Sutton at maria.sutton@tn.gov.

V. UPDATE ON PART D QM ACTIVITIES – NANCY LIEBKE

Nancy stated that they are working on glitches in the RSR submission data and updating their QM plan. They have scheduled a proprietary meeting the end of February with Dr. Knapp to review data and a committee meeting is scheduled for March. Anyone is welcome to attend.

VI. UPDATE ON CURRENT SURVEYS – JENNIFER PEPPER

a. Patient Satisfaction

Surveys have been completed and Mardrey has entered all data. The analyses will be done in March.

b. Out of Care

Surveys have been implemented and results have been forwarded to all Early Intervention service providers. Data will be analyzed in March. Program staff requested that providers continue the survey through the end of the year with clients that have been out of care six months or more.

VII. REVIEW PERFORMANCE MEASURES

a. FY13 Q1, Q2 and Q3

Jennifer reviewed the 4th quarter performance measures. Provider's measures have improved and are showing consistency in their performances. One provider during the last couple of years has fallen short, but has shown great improvements. A handout was provided at the meeting.

b. In+Care Campaign

Newly enrolled patients in medical care and viral load suppression are still below the average national percentage, but are showing constant progression. A handout was provided at the meeting.

c. Mayor Luttrell

The PD's performance measure is requested by Mayor Luttrell. That is why the Grantee's office requests those measures by the 10th of each month.

VIII. REVIEW 2014-15 QM PLAN

The committee reviewed and discussed changes to the 2014-15 QM Plan. Dorcas suggested having representation from oral health and consumers. It was moved by Nancy Liebbe and seconded by Melissa Wright to accept changes to the 2014-15 QM Plan. The motion was carried. A revised copy will be emailed to providers.

IX. REVIEW HRSA'S REVISED PORTFOLIO

a. Core Measures

Jennifer reviewed the revised core measures as of November 2013. HRSA would like for providers to review measures at the community level and decide which measures are compatible to the community where their worksite is located. CAREWare has not been updated to reflect the new changes; however, providers should continue to run the Performance Measure Report. Updates should be completed by the fall of 2014.

b. System Level Measures

Jennifer reviewed the measures. The first measure (Waiting time for initial access to outpatient/ambulatory medical care) cannot be tracked in CAREWare. The Grantee's office will track these measures. Program staff will call outpatient providers (each quarter) to get dates for the next three available appointments for clients seeking to enroll in outpatient care.

It was moved by Melissa Wright and seconded by Lisa Brisendine to accept the five Core Measures and the first System Level Measure.

X. 2014 MEETINGS SCHEDULE

- May 8, 2014 (Q1 of FY 2014)
- August 21, 2014 (Q2 of FY2014)
- November 6, 2014 (Q3 of FY 2014)

NEXT MEETING: May 8th, Community Foundation, 11:30am