

**MEMPHIS TGA**  
**QUALITY MANAGEMENT COMMITTEE**  
**August 4, 2016**  
**Community Foundation**

Meeting was called to order at 11:35 a.m. Quorum was established.

**Members Present:** Sulaiman Aizezi, Becky Bayles, Lisa Brisendine, Ellyn Daniel, Chuck Kolesar, Steve Overman, Lauren Robinson, Jamie Russell-Bell, Jimmie Samuels, Maria Sutton, Melissa Wright

**Members Absent:** Venus Jordan, Kenneth Lewis, Jennifer Pepper, Mardrey Wade

**Others Present:** John Michael Alderson, Ben Andrews, Ace Brooks, Lydia Crivens, Diane Duke, Sylvia Hobbs, Elizabeth Manoah, Parrish Oglesby, Trevor Rawls, Le’Ra Springer, Jacquelyn Sawyer, Renae Taylor, Jacqueline Washington, Tomekicia Wren

**I. Welcome and Introductions**

Chuck Kolesar welcomed everyone to the meeting and everyone participated in introduction.

**II. Review of May 5, 2016 Minutes**

Minutes were reviewed and accepted with no correction (s).

**III. Update on Part B Activities - Maria Sutton**

- Maria has received applications for the position of Public Health Nurse Consultant and will begin interviewing next week.
- Harlyn Hardin, Ryan White Part B Assistant Director started her new position on August 1<sup>st</sup>.
- The Provider Survey has been sent and the results are expected by the end of September.
- Our Quality Improvement Project Group will begin working on a program with individuals that are co-infected with HIV and Hepatitis C.
- The Tennessee Department of Health Statewide meeting dates are September 20-22<sup>nd</sup> in Franklin, TN at the Drury Plaza Hotel.

**IV. Update on Part D Activities – Lauren Robinson**

- Le Bonheur Family Care Program is participating in the Tennessee Regional Group Retention Project and is working with their QM coach to design a plan that fits the needs of their clients.

- For Grant Year 2, they will be focusing on support services, mental health screening/referrals, and improving their viral load suppression. Edinburgh Postnatal Depression screenings will be conducted on all consenting postpartum women.
- Le Bonheur is no longer accepting dental referrals. Their sole medical provider is Christ Community; however, they are contracting with Serenity Recovery to provide mental health and addiction specialty services.

#### **V. Update Health Department – Sulaiman Aizezi**

- Sulaiman discussed the latest data on HIV infections in the TGA for 2015. The data was presented on three categories:
  - 1) PLWHA in Memphis TGA, as of 2015 Calendar Year. Data was provided on Race/Ethnicity, Age at Diagnosis (years), Exposure Category (MSM, Injection drug users, MSM & IDU, Heterosexuals and Others (hemophilia/blood transfusion and risk not reported/identified).
  - 2) HIV Care Continuum (CDC). Data was provided on Diagnosed, Linked to Care, Retained in Care, On ART and Viral load Suppression.
  - 3) HIV Care Continuum (HRSA). Data was provided on Diagnosed, Linked to Care, Retained in Care, On ART and Viral load Suppression.

#### **VI. Current Quality Improvement Projects:**

- Christ Community – Lydia Crivens  
Lydia presented a power point presentation on their quality improvement projects. Some project highlights were:
  - Including their nurses and other staff in the PDSA Cycle
  - Training with new providers and case managers
  - Aiming to improve “Ever Screened” for TB
  - Revising data forms
- Adult Special Care – Jackie Washington  
Their main focus is correcting/improving data:
  - They have revised their data forms, adding a care guideline on the forms.
  - They have also placed a continuous focus on data entry and are in the process of rectifying any missing data, as well as researching ways to improve data collection and reporting to build stakeholder buy in.

- Consumer Input Committee – Jimmie Samuels and Chuck Kolesar  
Jimmie and Chuck presented a power point presentation on the result of the survey done at Christ Community. Twenty people participated in the survey. Survey results indicate that increased involvement on the part of the client in his or her own care increased the likelihood that they would be retained in care.

The most common questions rated were as follows:

- 1) Medications (13 questions)
- 2) Lab result (5 questions)
- 3) Sex (4 questions)

**VII. Review of HAB Performance Measures - Steve Overman  
Measures and New Thresholds:**

HAB Performance Measures

Steve discussed the HAB Performance Measures. Copies of those measures were distributed at the meeting.

New Thresholds

Steve distributed a chart showing the projected Thresholds for Calendar Year 2016-17, 2017-18 and 2018-19. A copy of the chart was distributed at the meeting and emailed.

**VIII. Call For Service / QM Plan Work Group – Chuck Kolesar**

Chuck is looking for volunteers to work on updating the QM Plan. Anyone interested in participating should contact Chuck at 222-8988.

The following have signed up:

- Ace Brooks
- Ellyn Daniel
- Chuck Kolesar
- Kenneth Lewis
- Steve Overman
- Jennifer Pepper
- Lauren Robinson
- Jimmie Samuels
- Mardrey Wade

**IX. Announcements:** Clinical HIV/HVC/PrEP Training, St. Jude Hospital, August 30th

**Next Meeting:** November 3rd, Community Foundation