

MEMPHIS TGA
QUALITY MANAGEMENT COMMITTEE
August 6, 2015
COMMUNITY FOUNDATION

Meeting was called to order at 11:35 a.m. Quorum was established.

Members Present: Sulaiman Aizezi, Becky Bayless, Karen Connolly, Lisa Brisendine, Ellyn Daniel, Venus Jordan, Kenneth Lewis, Steve Overman, Jamie Russell-Bell, Jimmie Samuels, Maria Sutton, Andrea Vincent, Melissa Wright

Members Absent: Donna Freeman, Dr. Aditya Gaur, Jennifer Pepper, Mardrey Wade

Others Present: Sylvia Hobbs, Katherine Knapp

I. Welcome and Introductions

Steve Overman welcomed everyone to the meeting and everyone participated in introduction.

II. Review of 05/07/2015 Minutes

Minutes were reviewed and accepted with no correction (s).

III. Update on Part B QM Plan – Maria Sutton

- The Quality Management Plan is completed. Maria is waiting for final approval. Providers may request for a copy upon approval.
- Working on QM Statewide Meeting agenda. Maria asked three agencies to do a presentation at the meeting (Friends for Life, Metro Part A in Memphis/Nashville and East Tennessee State University).

IV. Update on Part D QM – Karen Connelly

- 2014/15 GY (Aug 1- July 31) diagnoses were:
 - 72 pregnant/post-partum women
 - 44 suppressed at last lab
 - 3 no lab test
 - 25 not suppressed
 - 85 dental clients
 - 10 colposcopy/specialty GYN clients
 - 64% VL suppression

V. Review HAB Performance Measures – Steve Overman

Steve gave a summary of the HAB measures. Measures remained steady with no drastic changes. Copies were distributed at the meeting.

VI. Review of In+Care Campaign Measures – Steve Overman

- Steve gave a summary of the In+Care measures. Copies were distributed at the meeting:
 - Visit gap - 14%
 - Medical visit frequency - 66%
 - Patients newly enrolled in Medical Care - 54%
 - Viral load suppression - 71%

VII. Review of Baseline Data for Non-Medical Performance Measures - Steve Overman

- Steve ran the numbers of baseline data for non-medical performance measures. Measures with outpatient components are low due to lack of data capture within CAREWare. Some measures didn't have subservices developed for use yet, and oral health measures had not received requested feedback from providers defining preventative and acute services.

VIII. Review of Consumer Comment Cards – Kenneth Lewis

- Continuous problems with consumers not responding to comments in the suggestion box. The few comments received were not related to Ryan White issues. At the next Consumer Input Meeting, program staff will implement educating consumers on how to respond to comments related to Ryan White only and gathering suggestions from them on how to get more involved with responding to comments.

IX. Poll: Meeting more Frequently:

- The committee unanimously voted to keep the meetings every quarter.

X. Update on 2014-2015 QM Plan Progress - Committee

- The 2014-15 QM Plan Progress was outlined in the Agenda (updates on plans that were completed, in progress and continuous).

Next Meeting: November 5, 2015 at 11:30am, Community Foundation, 1900 Union Ave