

Memphis TGA Ryan White Part A and MAI Medical Transportation Policy

The Shelby County Government Ryan White Program, within the Division of Community Services, is the recipient of Ryan White Part A and Minority AIDS Initiative (MAI) funding for the Memphis Transitional Grant Area (TGA). This area includes the following counties: Shelby, Tipton, and Fayette (TN); Crittenden (AR); and Desoto, Marshall, Tate and Tunica (MS). The purpose of the Ryan White funding is to provide core medical and supportive services to people living with HIV/AIDS who have no other means to pay for these services.

The Health Resources Services Administration (HRSA), the funding source for Ryan White, requires that all individuals who are provided services, including Medical Transportation, with Ryan White Part A and MAI funding meet eligibility criteria established in the Ryan White legislation and that documentation of client eligibility be maintained by the service providers. In addition, Ryan White legislation requires that recertification for client eligibility is completed every 6 months.

Transportation Passes

Beginning March 1, 2016, the Medical Transportation Standards of Care for the Memphis TGA allow eligible people living with HIV to access 30 day bus passes when, on average, they receive five (5) or more Ryan White funded services a month. Eligible people living with HIV receiving less than an average of five (5) Ryan White funded services a month are able to receive one-day bus passes.

To ensure the most efficient use of available resources, 30 day bus passes should be distributed to eligible people living with HIV by the organization that most recently performed the person's certification or re-certification for Ryan White services. In the Memphis TGA, certification or re-certification is performed by Medical Case Managers.

No more than one 30 day bus pass should be given to an eligible person living with HIV during a single 30 day period. If a monthly bus pass is lost or stolen, the eligible person living with HIV can be given one-day bus passes until it is time for his/her next 30 day bus pass.

Providers of Medical Transportation services that do not perform certification or re-certification for Ryan White services are to continue issuing one-day bus passes to clients as needed.

Taxicab Reimbursement

The use of taxicabs for medical transportation services is limited to those not physically capable of using mass transit services or when no other transit services are available. The Grantee's office may require proof of medical necessity.

Mileage Reimbursement

All mileage reimbursement is based on the current government rate. (As of March 2, 2016, the rate is \$0.575 per mile.) Mileage should be calculated from the eligible person living with HIV's home address to the organization providing the Ryan White funded service. No cash payments may be given to the eligible person living with HIV.

Each provider of Medical Transportation services is required to have a policy and procedure in place at their organization for the provision of these services. Nothing in the organization's policy can contradict this policy or the Medical Transportation Standards of Care for the Memphis TGA.